Solving Problems for Clients is of Overriding Importance

Client Profile
Autoliv Inc. is a Fortune 500 enterprise in the USA that holds a leading position in the technology and global automobile safety system markets. With 38,000 employees manning 80 branches in 29 countries, Autoliv works hard to maintain its leading position in the field of automobile passive safety systems, spending about 8% of its sales revenue in the research, development and innovation of new products every year. The company’s development in China has been rapid and encouraging. Changchun Hongguang-Autoliv Automobile Safety Equipment Co Ltd (Changchun-Autoliv) mainly engages in the manufacturing of products such as automobile safety belts. The company upholds the corporate spirit of “earnest effort and responsibility”, having built its operational philosophy on “honesty and win-win results”.

Challenges
Changchun Autoliv encountered a very thorny problem during the process of applying for E-mark certification. The Ministry of Transportation of the Netherlands entrusted CQC to audit Autoliv, and while Autoliv passed the audit, the Ministry held that the number of mid-term inspections was less than what was required, such that the project could not be completed. Without the certification, the export of finished automobiles manufactured by supporting automobile factories would have been affected.

Solutions
TÜV Rheinland’s engineering team analysed the problematic reports and concluded that the relevant risks did not exist. Through in-depth communications with the Ministry and CQC, TÜV Rheinland managed to convince them to grant Changchun-Autoliv the E-mark certificate without delay.

Client’s Comment
TÜV Rheinland’s excellent team of professional engineers and salespersons respect their clients’ needs while upholding their professional ethics. The services provided for us not only met our demands, but also exceeded our expectations. We were very satisfied with the professional services provided by TÜV Rheinland, with whom we have been cooperating for more than a decade. What impressed me most was how conscientious the engineers were. Whenever there was a space between paragraphs or between words in our materials, the engineers noted and corrected the error. TÜV Rheinland’s rigorous style is really admirable, and it has influenced us in a positive way.

Men Haibo, Vice General Manager of Changchun-Autoliv
Cooperation

Changchun-Autoliv has worked with TÜV Rheinland for more than 10 years, mainly in providing supporting safety belts for automobile factories. Autoliv is a leader in the automobile passive insurance industry. Thus, in the process of professional product certification, the preferred choice must be an international company with a good global reputation and credit. That’s why TÜV Rheinland is the ideal choice for Autoliv. As an international professional testing and certification organisation, TÜV Rheinland has demonstrated rigorous and meticulous quality and a professional, passionate and always dynamic image in its cooperation with Autoliv – all of which have played a key role in many projects and helping to shape Autoliv into a brand with superior credibility. More quality cooperation in the future is expected by both parties.

Related TÜV Rheinland Services

- E-mark certification
- Technical seminars