

QHSE Policy Statement

Quality, Health, Safety & Environment

TÜV Rheinland Americas

For more than 145 years, TÜV Rheinland has stood for ensuring quality, safety and efficiency as the leading international provider of test, inspection and certification services. Our goal is to be the world's best sustainable and independent provider of technical services.

OUR PRINCIPLES

Impartiality & Independence

We are committed and responsible for impartiality in order to safeguard our professional reputation. Our certification body's decisions are based on objective evidence of conformity (or nonconformity) obtained by the certification body. Its decisions are not influenced by other interests or by other parties.

Integrity & Ethics

We are incorruptible and act with fairness. We live by our values, built on a foundation of trust and transparency.

Excellence

We have high standards, executing on the details and delivering results correctly the first time around. We believe competence is a prerequisite for excellence. Technical competence is the basis of our company. Creative competence is our door to innovation. Social competence assures our long-term success.

Customer Orientation

We strive to understand our customers and give them the best. We value ALL interactions with our customers and—by partnering with them to understand and analyze their needs—we deliver solutions that they love.

Agility and Innovation

We are agile, flexible and responsive in a changing world. We respond immediately to developments in our markets and society at large.

Diversity and Inclusion

We are committed to cultivating and preserving a culture of inclusion and connectedness. We are able to grow and learn better together with a diverse team of employees.

OUR COMMITMENTS

- We provide safe and healthy working conditions for the prevention of work-related injury and illness, by focusing on eliminating hazards and reducing OH&S risks, while fulfilling all legal and applicable requirements.
- We are committed to involving workers or worker representatives with respect to all QHSE-related incident investigations.
- We are dedicated to the continuous improvement of our QHSE performance and management system, along with competent and consistent operation of our laboratories. We provide a framework for setting QHSE objectives.
- We are committed to the highest standards of **quality**, **health** and **safety** for our employees, customers and contractors, and the protection of the environment of communities in which we live and work.
- We are committed to delivering best-in-class service to our customers, staying on the cutting edge with technological advances, and offering innovative solutions to our clients.



Chris Koci
Regional EVP – Americas
TÜV Rheinland

May 2021