

TÜV Rheinland Maghreb Sarl
Imm. CIMEF, 3ème étage
Rue 8300
1002 Tunis-Montplaisir
Tunisia

IMPARTIALITY DECLARATION

Impartiality Declaration – TÜV Rheinland Maghreb Sarl

TÜV Rheinland Maghreb have committed to high ethical standards and values.

Impartiality, Independence and Integrity

By committing to the UN Global Compact and by being a member of IFIA, TÜV Rheinland Group have committed to high ethical standards and values. Employees and contractors are expected to act ethically and impartially in the long-term interest of our company and society.

Persons and organizations external to the company have no undue influence on the outcomes of audits, inspections or examinations. TÜV Rheinland Group condones activities that may endanger the trust in our independence and integrity of activities.

Top management is committed to maintain impartiality in all our services and makes the Declaration of Impartiality available on our website.

We require personnel, internal and external, as well as any committees to reveal any situation known to them that may expose them or our company to a conflict of interest.

The policies and procedures implemented in TÜV Rheinland Group are non-discriminatory and not used to inhibit access to its services by applicants. All applicants who fall within the declared fields of operation are afforded access to our services. Access to our services is not conditional upon the size of the customer or association with any group. Financial considerations are not a condition for access, except for the customer's ability to meet any and all contractual obligations.

TÜV Rheinland Group is fully independent and not linked to any party directly involved in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of the items inspected, tested or certified that could compromise the confidentiality, objectivity or impartiality of its inspection body and certification processes and decisions.

Our Certification Body shall identify specific impartiality threats arising from its activities, or from its relationships, or from the relationships of its personnel and decide how to minimize or eliminate the risks.

TÜV Rheinland Group management ensures that adequate financial resources are available and accessible in order to implement, maintain and provide services.

Our experts, auditors, and other employees are provided with the materials, equipment and the organizational independence required to perform their tasks in compliance with national and international standards and business ethics. We record the authors of all documents and records.

TÜV Rheinland Group do not use personnel, internal or external, or buy products/services from direct customers, until we can demonstrate that the risks of threats to impartiality are reduced to an acceptable level.

TÜV Rheinland Group obtains all financial support from customers by the fees we charge for our services. We emphasize competence and impartiality in our culture, policies, procedures and practices for personnel hiring, training, promotion, retention and rewarding. Compensation of our employees engaged in training, assessment and certification activities does not directly depend on work results nor on the amount of activities carried out.

TÜV Rheinland Group accepts payment only from customers and only for services that support our customers' reputation with our own independent technical competence, our neutral requirements-based findings and our certifications.

TÜV Rheinland Group evaluates the risks arising from our activities and maintain insurance or reserves to cover liabilities arising from our operations.

Tarek Khelifi

Country Manager

TÜV Rheinland Maghreb SARL