

This management statement defines the involvement of TÜV Rheinland Thailand Ltd. into the management system of TÜV Rheinland.

It is hereby confirmed that the Manual Integrated Management System and other higher-level management system documents (if applicable) - including their future revisions in the EtQ tool - are valid for TÜV Rheinland Thailand Ltd..

The top management is committed to.

- adhere to the QHSE Policy and ensure that it is communicated and applied in the daily work of all units in the company,
- take accountability for the effectiveness, implementation and development of the management system, and in compliance with relative statutory, regulatory, standards (including but not limited to ISO 9001, ISO 14001, ISO 45001, ISO/IEC 17020, ISO/IEC 17021-1, ISO/IEC 17025, ISO/IEC 17029 and ISO/IEC 17065 and ISO 14065) and applicable accreditation/approval/recognition requirements as well as contractual expectations of the customer,
- Maintain QHSE Group Certification with the Scope of Services pertaining provision of testing, inspection, validation, verification, certification (of personnel and product safety and product quality) training and consulting services distributed over four Business Streams: Industrial Services & Cyber Security, Mobility, Products, People & Business Assurances with the business fields
 - o Out of scope: A.01 Certification of Management Systems, A.02 Customized Services,
- Ensure that the QHSE policy and QHSE objectives for the management system are established and are consistent with the context and strategic direction of the organization,
- ensure the integration of the management system requirements into the organization's business processes,
- ensure that processes and procedures required for the management system are established, implemented and maintained,
- ensure that personnel at all levels of the organization understand, implement and are familiar with the management system documentation in their responsible activities,
- promote the application of the process approach and risk-based thinking,
- ensure that the resources required for the management system are available,
- communicate the importance of an effective management system and its requirements,
- engage, lead and support personnel to contribute to the effectiveness of the management system,
- ensure that the management system achieves the intended results,
- promote improvement,
- assist other relevant management roles to demonstrate leadership in their areas of responsibility,
- be responsible for ensuring that the requirements of impartiality, independence, integrity, confidentiality, objectivity, anti-discrimination and compliance requirements are well implemented in all activities and services of the organization,
- conduct a management review,
- the business activities are registered with the applicable authority of the concerned country as legal registration / commercial registration and possesses all legal compliances,
- maintain legally enforceable agreement(s) for the provision of testing, inspection, and certification activities to its clients, which explains the responsibilities of the TÜV Rheinland and clients.
- All employees act impartially, and all testing, inspection and certification activities are undertaken impartially.
- The impartiality risks of the testing, inspection, certification, verification and validation process are identified, and control mechanisms are in place to mitigate these risks in all businesses,
- the management for all business fields is holding its responsibility for the respective testing, inspection and certification activities and does not allow commercial, financial, or other pressures to compromise impartiality and clients and potential clients are treated impartially according to written procedures and the requirements of the government contracts and company code of conduct,
- accredited inspection activities are carried out independently and in an impartial manner by meeting the requirements of Type A for BOI scrap inspection and type C for Inspection under Section 5 of the TISI scheme inspection body in accordance with ISO/IEC 17020 standard requirements as defined in the Annexure A.1 Requirements for inspection bodies (Type A) and ILAC P15 – clause 5 Application of ISO/IEC 17020- Annex A Independence requirements for inspection bodies.
- Testing, inspection, certification, verification, and validation activities accredited under ISO/IEC 170xx and ISO 14065 comply with management system requirements by adopting the "Option B" approach for implementing the management system standards.,
- the employee(s) does not engage in any activities that may cause conflict of interest and affect the integrity of the inspection and certification process (for example design, manufacture, supply, installation, use or maintenance of the service provide) and they disclose any situation known to them that may create conflict of interest during their work assignments and such disclosure are considered for identifying threats to impartiality and initiate actions including taking off / not assigning those personnel from the assignment to mitigate/ avoid such threats,
- service provision does not state or imply that certification would be simpler, easier, faster, or less expensive if a specified consultancy organization were used,
- does not permit its employees to engage in any consultation activities for the products they "review" or "make certification decision" during certification activities. Employees are encouraged to declare any relation(s) with prior, present, and future client(s) and vendor(s) which could potentially subject them to conflict of interest and which may affect the integrity and impartiality of their dealings via annual compliance declaration,

- all business fields are provided with necessary authority and responsibility for providing required financial resources,
- All business fields have adequate arrangements in place to cover any liabilities arising from their operations and activities.
- All service provisions are accessible to all clients. This access is not conditional upon the size of the client or membership to any association or group, we act fully non-discriminatory,
- all information obtained or created during the performance of services provided are managed and regarded as confidential to the extent that such information is not already published, generally available to third parties or otherwise in the public domain and clients are informed in advance if any information is placed in the public domain. In cases where it is required by law or authorized by contractual arrangements to release confidential information, the client concerned is, unless prohibited by law, notified of the information provided,
- any information about the client that is obtained from other sources such as, from the complainant or from other interested parties, other than the client is also treated as confidential and information received by any other party (for example a regulating authority or the client) as a part of the certification / inspection process, is verified for its integrity before use and treated as confidential,
- All necessary information in accordance with ISO/IEC 170xx standard requirements are publicly available and accessible without any restrictions / discrimination and access is not conditional upon the size of the client or membership to any association or group and acts fully non-discriminatory,
- All business fields have employed sufficient number of competent personnel to conduct inspection and certification activities and the competence requirements for each position are determined and maintained,
- All internal resources used for certification and inspection activities fulfill the requirements of respective accreditation standards, for example the inspection departments fulfill the ISO/IEC 170xx series.
- the subcontractors are selected and qualified based on criteria defined in accordance with the scheme requirements and the subcontracting process ensures that the work is placed in the hands of a competent subcontractor and each business field takes full responsibility of the services offered by approved subcontractors through frequent monitoring of performance of subcontractors,
- all business fields take necessary actions in accordance with the scheme requirements with regards to termination, reduction, suspension, or withdrawal of certification as applicable,
- all business fields have made arrangements for communication to the clients of any changes to the requirements or any new requirements for the certification and the compliance to these changes / new requirements by the client is verified by respective TÜV Rheinland legal entity during the inspection and certification activities,
- *make this statement understood at all levels of the organization.*

The system is supplemented by rules for meeting the requirements of the standards on which the accreditation of conformity assessment bodies is based. Requirements related to local regulations that are not fully fulfilled at global/regional level are specified in additional local management system documents. Links to external regulations and reference documents are provided in EtQ where applicable.

The managers of our company are obliged to communicate the contents of the management system to the employees directly subordinated to them and to demand compliance with it. In this respect, the application of the management system is obligatory for all employees.

All employees perform their duties objectively, impartially and without discrimination. They are bound to confidentiality by their employment contract. Customer-specific information that comes to their knowledge in the course of their work may not be disclosed to third parties - even after the termination of the employment relationship.

Each employee is responsible for the quality of her or his own work and is required to participate in the continuous improvement of the management system. It is the goal of every employee to avoid mistakes. He or she should be aware of possible sources of error in suitable time. Suggestions for improvement are to be made in order to continuously improve the quality of the activities and services.

Date

2025-11-17

Signature

(Mr. Stefan Heuer)
Managing Director
TUV Rheinland Thailand.