



# Certified Professional Training of specialists in the logistics sector.

The French retail group Les Mousquetaires operates a network of hypermarkets and gas stations throughout Portugal. TÜV Rheinland Academy was commissioned to train and certify the employees in accordance with the high safety standards.

## Data and facts

Client	Fordis Portugal (Les Mousquetaires)
Period	Since March 2013 – ongoing
Site	Portugal
Services	Certified Professional Training of specialist personnel

## INITIAL SITUATION AND REQUIREMENTS

In the field of logistics, extensive safety standards are a prerequisite for smooth operation and low-risk handling of hazardous substances such as fuels. Fordis Portugal was looking for a competent partner who could provide safety training nationwide for stores, gas stations and logistics platforms of Grupo Mosqueteiros in Portugal. The requirements consisted of theoretical and practical training tailored to the company's activities, equipment and facilities, while taking into account all current safety standards.

## SOLUTIONS, RESULTS

From March 2013 to July 2018, 138 safety courses were held throughout Portugal. The topics of the courses included: safety in the operation of forklifts, safety procedures for gas stations, teaching of ATEX directives, and safety in the operation of platforms. In the course of the training, TÜV Rheinland Academy developed a Certified Professional Training scheme for the participants. Aim is the reduction of the customer's administrative workload by digitizing the training processes.

### YOUR BENEFITS



TÜV Rheinland Academy seminars provide up-to-date specialist knowledge around the world and can be adapted flexibly in terms of content and scope. Our lecturers come from real-life practice. They are familiar with the current challenges and solutions in various industries and are specialized in imparting their expertise in an exciting way. In this way, we reliably take key personnel to the next level and secure a decisive competitive advantage for companies. It is also possible to obtain certification according to international standards following the respective training.

### DID YOU KNOW...?

The French retail group Les Mousquetaires plans to open 63 new hypermarkets and 90 gas stations throughout Portugal by 2020. The investment budget for this is in the range of 200 million euros. The Group currently operates 306 stores, which are managed together with 220 entrepreneurs. The aim of the investment is to increase the retail market share from 9.9% to 13.5% (Nielsen data).

Source: <http://www.freshplaza.com/article/161244/German-Edeka-opts-for-environmentally-friendly-packaging>

## ABOUT TÜV RHEINLAND ACADEMY

With branches all over the world, TÜV Rheinland Academy is the international institution for technical and professional expertise in all important subject areas. We convey well-founded knowledge from real-life practice. Our innovative further training solutions range from individual training courses to customized personnel development concepts. In this way, we strengthen the technical skills of participants all over the world. We are proud of the fact that numerous renowned customers worldwide decided upon our recognized training and certification courses. Use the expertise of your employees – confirmed by the certification – as a competitive advantage now, because this proof of competence increases confidence in your services.

## FIND OUT MORE ABOUT OUR TRAINING PROGRAMS!

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