



**Our goal is to
make life more
secure. We test,
inspect, certify,
train, support and
develop.**

**For our customers,
for society, and for
a sustainable and
innovative future.**



With deep roots in Germany, at home the world over: In 1970, TÜV Rheinland began to internationalize its operations. Today we are active in some 60 countries on all continents – from Argentina to Morocco to Vietnam.

Who is TÜV Rheinland?

We are a worldwide leading independent provider of inspection and testing services with a tradition going back nearly 150 years. More than 20,000 specialists work for the Group the world over. We strive for quality and safety in the nexus between people, technology and the environment. Our decisive edge is the tremendous technical expertise that we bring to bear in meaningful ways.



1872

was the year that the "Association for the Monitoring of Boilers in the Municipalities of Elberfeld and Barmen" was established – the organization that eventually became TÜV Rheinland.

Social Responsibility

With free-of-charge services, we have helped provide medical assistance and technical equipment in many countries during the coronavirus outbreak. That commitment is consistent with the charitable projects we have implemented worldwide for the betterment of society.



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Laboratories within the Group inspect the safety, quality, functionality and ergonomics of products from an extremely wide range of industries. With the establishment in Shanghai of the world's first fully automated and intelligent test laboratory for industrial applications, we are paving the way towards the future. The SMART Lab is modeled on the principles of the German Reference Architectural Model Industry 4.0 (RAMI 4.0) and is a first practical example of how unmanned, intelligent, real-time-capable and cloud-based solution concepts are changing the TIC market.

20,657

full-time employees were employed throughout the Group on average over the course of 2020.

Of which:

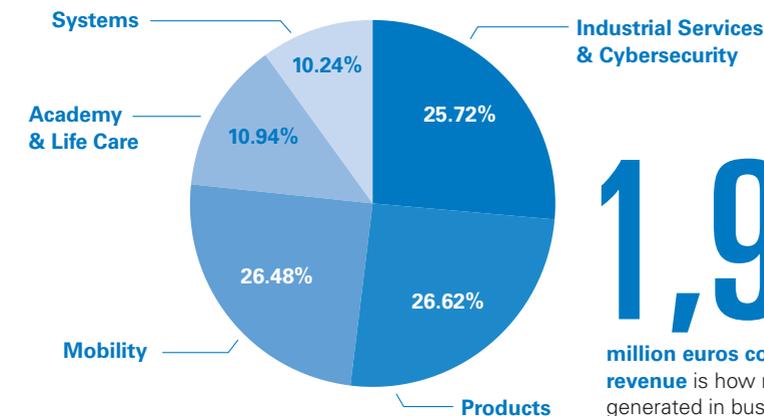


Committed to sustainability:

Since 2006, TÜV Rheinland has been supporting the Global Compact between companies and the United Nations. At its core lies the concept of sustainability – and therefore compliance with fundamental values relative to human rights, anti-corruption and also environmental protection.



WE SUPPORT



1,953

million euros consolidated revenue is how much TÜV Rheinland generated in business year 2020.

3

We offer 3 audit and inspection service processes to our customers on a Group-wide basis: The services are available in classic in-person mode and ever more frequently in computer-assisted remote mode, while blended mode combines the benefits of both methods. The remote services maintain the high standards of on-site methods, reduce health risks, and increase efficiency along with flexibility.



Engine for a modern society

Shaping a sustainable future requires technological innovations. In that context, we provide support to our customers as a reliable partner. TÜV Rheinland's services maintain the equilibrium between progress and safety. Five examples:



Advancing electrification projects

Electromobility continues to gain momentum. The number of electric vehicle registrations is clearly increasing, especially in Europe. And the demand for electric vehicle battery testing capacity is growing at the same time. Our **MOBILITY** Business Stream is responding: Together with ConAC as part of the PEM network, a spin-off of RWTH Aachen University, we are building a European test center for lithium-ion batteries on the German-Dutch border. With the start of the new year, it will become one of the largest and most modern facilities of its kind. It will cover the entire value-added chain – from development support and comprehensive tests to type testing.

What drives us

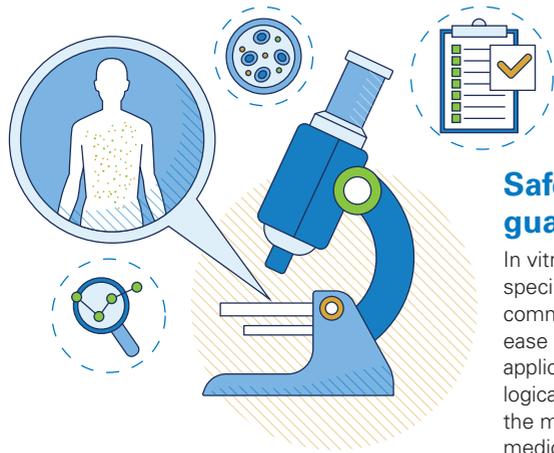


The people at TÜV Rheinland are united by their passion for safety. With that in mind, our goal is to provide transparency and orientation – and thereby improve quality of life. Our corporate values pave the way for us: **integrity, excellence, customer orientation, performance, and agility.**

Setting new standards

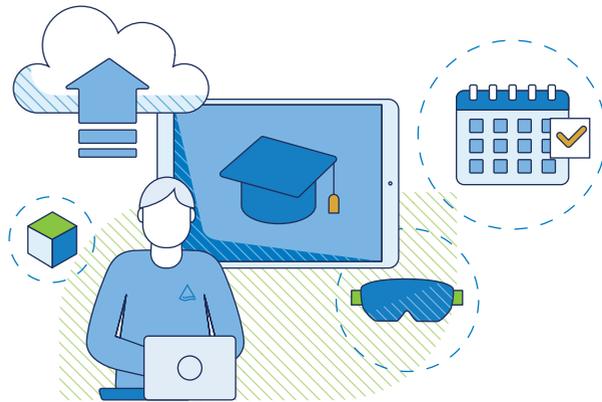
The coronavirus pandemic illustrates the importance of risk management and business continuity management during critical times. And the hotel and restaurant sector is certainly no exception. The **SYSTEMS** Business Stream supports this sector with a certification program for hygiene and infection control management – it safeguards guests and employees. We also provide holistic solutions for all other industries. The “Back to Business” audit for all medium-size production companies, for example, reveals the level of maturity of company hygiene and infection control programs along with specific needs to be addressed.





Safe and reliable results guaranteed

In vitro diagnostics (IVD), the assessment of specimens taken from the human body, is commonly known in the areas of fertility, disease detection and blood analysis. IVD device application extends in the diagnosis of pathological conditions, congenital anomalies and in the monitoring of therapeutic measures. IVD medical products include reagents, calibration tools and instruments used in the diagnosis of endogenous material across medical research, drug development and patient-contact devices. Our **PRODUCTS** Business Stream represents one of the world's few notified bodies designated under the new EU regulation for in vitro diagnostic medical devices.



Supporting digital concepts

A completely new learning culture is also gaining traction in basic and advanced training at the moment, whether in the field of quality management, for example, or occupational health and safety: Learning formats that also incorporate in-person instruction supplement a mix of purely digital approaches. With the so-called "New Blended Learning," the **ACADEMY & LIFE CARE** Business Stream makes use of virtual classrooms, e-learning programs, and serious games, along with podcasts, digital handouts and explainer videos. On topics such as Industry 4.0 applications, we conduct practical seminars in special training centers equipped with 3D printers, industrial robots, virtual reality goggles, etc.



Offering innovative solutions

The world's population is constantly growing, increasingly interconnected, and therefore hungrier for energy. Energy companies need to satisfy the increasing demand while also ensuring that the energy supply is reliable, environmentally sound, and affordable. These three objectives and the natural conflict between them constitute the so-called "energy trilemma." Our **INDUSTRIAL SERVICES & CYBERSECURITY** Business Stream offers innovative solutions to meet this challenge: We support industry actors in the production, storage, transmission and distribution of both conventional and regenerative energies.



Information about the CSR and Financial Report is available under: www.tuv.com/corporatereport

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TÜV Rheinland compact

The work and services of our Group are divided into five Business Streams. These in turn are divided into 24 Business Fields. An overview:



Industrial Services & Cybersecurity

Pressure Equipment
Elevators & Lifting Equipment
Electrical Engineering & Building Technology
Industrial Inspection & Materials Testing
Infrastructure & Project Supervision
Energy & Environment
Cybersecurity & Functional Safety



Mobility

Periodical Technical Inspection
Driver's License
Car Services & Appraisal
Engineering & Type Approval
Rail



Products

Softlines
Hardlines
Electrical
Solar & Commercial Products
Medical



Academy & Life Care

Occupational Health & Safety
Training & HR Development
Labor Market Services
Digital Transformation



Systems

Certification of Management Systems
Customized Services
Government Inspections & International Trade



Transparent: Every test mark from TÜV Rheinland bears an individual ID number and a QR code. Our certification database www.certipedia.com lists them all.

Join the network!

