



# Welcome to TÜV Rheinland's Training Services

TÜV Rheinland provides guidance and clear orientation for you to realize modern educational structures. With our learning programs, you are able to improve the employability, performance, productivity, quality and results of your employees and business.

While training normally serves a short term need of a company, consulting activity tends to serve a longer term objective in order to secure a sustainable development of an enterprise.

At TÜV Rheinland Training and Consulting, we are engaged in know-how transfer. Based on our close industry contacts and with trainers who know the industry from the within, we are teaching executives and managers practical skills for their daily work. TÜV Rheinland is your number one choice for all of your inspection, testing, certification and training needs. Our expertise is your advantage.

#### **BENEFITS AT A GLANCE**

#### For your organizations

- Efficiency and effectiveness in work
- Increased productivity / profitability
- Superior quality of products / services
- Increased customer satisfaction
- Increased health and safety
- Increased employee retention
- Internationally comparable training

standards

Flexible and responsive program design

#### For your organizations

- Develop new skills in the performance of responsibilities
- Improving communication in personal and professional life
- Confidence in their abilities
- Confidence in the organization to which they belong

# **TRAINING BY TÜV RHEINLAND**Introduction Training

introduction training

Basic introduction for beginners in management system implementation to grasp the concepts behind the system and understand the requirements.

#### Implementation Training

Now that you know the basics, its time to start implementing the system within your organisation. This course provides the tools to do this successfully

# Internal Auditor Training

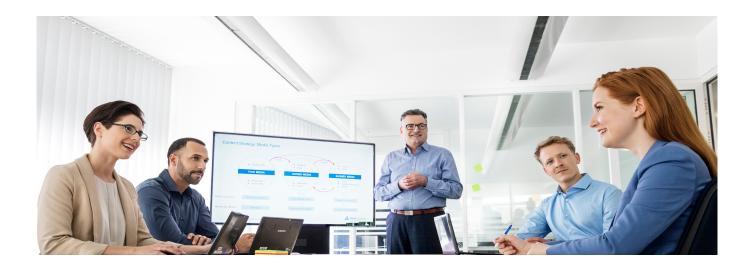
This course provides the guidance and tools needed to perform successful internal audits of the management system implemented.

#### **Lead Auditor Training**

To become an auditor, one needs to harness certain skills and acquire more knowledge of the management system. The IRCA Registered Lead Auditor courses provide these skills and knowledge to future auditors.

#### CONSULTING BY TÜV RHEINLAND

We support our clients in optimizing processes and structure and innovative strategies as well as restructuring in securing both patent and supplemental financial aid while strictly adhering to maximum cost transparency and efficiency. TÜV Rheinland Consulting experts work together on an interdisciplinary basis. Globally linked and versed in current topics, our specialists incorporate the key factors of success affecting our customer sectors.



# **Our Profesional Training Programmes**

#### ISO 9001:2015 QUALITY MANAGEMENT SYSTEM

ISO 9001:2015 is a generic standard that can be implemented to all kind of organization, either in manufacturing field or services industries, In order to assist organizations to have a full understanding of the ISO 9001:2015, it may be useful to have an insight on the clause of ISO 9001:2015 requirement, and the consideration given to benefits and impacts of implementing the quality management system.

# ISO 14001:2015 ENVIRONMENTAL MANAGEMENT SYSTEM

ISO 14001:2015 is intended for use by an organization seeking to manage its environmental responsibilities in a systematic manner that contributes to the environmental pillar of sustainability. Consistent with the organization's environmental policy, the intended outcomes of an environmental management system.

# ISO 45001:2018 HEALTH AND SAFETY MANAGEMENT SYSTEM

Safeguarding and maintaining health & safety in the work-place is an important perquisite for motivated and productive working process, both for employers and employees in order to prevent work-related injury & ill health and to continually improve OHS performance. The ISO 45001 standard focuses on preventive employee protection and greater involvement from the management team.

# IATF 16949:2016 AUTOMOTIVE MANAGEMENT SYSTEM CERTIFICATION

The IATF publish IATF 16949:2016 in October 2016 and it replaces the current ISO/TS 16949. This new standard has new requirements that should be considered. As per 1 October 2017, all audit to automotive QMS shall be based on IATF 16949:2016.

#### ISO 50001:2018 ENERGY MANAGEMENT SYSTEM

The international ISO 50001:2018 standard established the requirements and guidance for organizations to successfully develop, implement, maintain and continually improve an energy management system (EnMS).

#### PROCESS SAFETY MANAGEMENT TRAINING

Process safety management is an analytical tool focused on preventing releases of any substance defined as a "highly hazardous chemicals" by the EPA or OSHA. Process Safety Management (PSM) refers to a set of inter-related approaches to manage hazards associated with the process industries and is intended to reduce the frequency and severity of incidents resulting from releases of chemicals and other energy sources (US OSHA 1993). These standards are composed of organizational and operational procedures, design guidance, audit programs, and a host of other methods.

# LABORATORY TRAINING AND CONSULTING BASED ON ISO 17025:2017

This course helps to provide customers with implementation of Quality Management System ISO/IEC 17025:2017 in order to get accreditation by National Accreditation Committee (KAN)

#### OTHER TRAINING

- FMEA training
- Core tools training
- HIRADC training
- Basic safety training
- ISO 31000:2018 Risk management training
- ISO 22301:2012 Business continuity management systems training
- Leadership and communication skill training
- Supervisory skill training

# TÜV Rheinland Professional Training Schedule 2020

#### **JAKARTA**

#### QUALITY MANAGEMENT SYSTEMS

	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A1	ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days		6-7			7-8				4-5			
A2	QMS Documentation Training	3,000,000	2 days			26-27				3-4					
A3	ISO 9001:2015 Quality Management System - Internal Auditor Training	3,000,000	2 days				9-10						2-3		
A4	IRCA QMS ISO 9001:2015 Lead Auditor Course (IRCA course ID: A18009)	7,500,000	5 days			11-15				1-5					9-13
A5	IATF 16949:2016 Interpretation	3,000,000	2 days		19-20										
A6	Failure Mode & Effect Analysis (FMEA) and Control Plan	3,000,000	2 days												
A7	ISO /IEC 17025:2017 testing and calibration laboratories - Understanding & Implementation	3,000,000	2 days						11-12						

#### **ENVIRONMENTAL MANAGEMENT SYSTEM**

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
B1	ISO 14001:2015 Environmental Management System - Understanding & Implementation	3,000,000	2 days								26-27				
B2	ISO 14001:2015 Environmental Management System - Internal Auditor	3,000,000	2 days						24-25						
ВЗ	IRCA EMS ISO 24002:2015 Lead Auditor Course (IRCA course ID: A18010)	7,500,000	5 days				20-24					7-11			

# HEALTH & SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
C1	ISO 45001 Occupational Health & Safety Management System - Understanding & Implementation	3,000,000	2 days		18-19					7-8					
C3	ISO 45001:2018 - Occupational health and safety - Internal Auditor	3,000,000	2 days				1-2					1-2			
C5	IRCA ISO 45001:2018 Lead Auditor Training Course (IRCA course ID: 1899) - Occupational health and safety	8,000,000	5 days			9-13						7-11			

## OHSE INTEGRATED MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Awareness of Quality, Environment, Health and Safety Integrated Management Systems Training	3,500,000	2 days	29-30									20-21		
D2	Quality, Environment, Health and Safety Integrated Management System - Internal Auditor	3,500,000	2 days						3-4					24-25	

#### RISK MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
l1	ISO 31000:2018-Awareness of Risk Management	3,500,000	2 days									24-25			
12	IEC 31010:2009 - Risk Assessment Techniques - Understanding & Implementation	3,500,000	2 days												18-19

# INFORMATION TECHNOLOGY SERVICE AND SECURITY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
F1	ISO 27001:2013 Information Security Management System -Understanding & Implementation	3,500,000	2 days				28-29								15-16
F2	ISO 20000:2018 Information technology – Service management – Service management system requirements	3,500,000	2 days									16-17			
F3	ISO 223012012 Societal security — Business Continuity Management Systems - Understanding & Implementation	3,500,000	2 days						9-10						

# ANTI BRIBERY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Awareness of ISO 37001:2016 - Anti-bribery management systems Training	3,000,000	2 days	28-29						1-2					
	ISO 37001:2016 - Anti-bribery management systems - Internal Auditor	3,000,000	2 days		5-6						11-12				

# ENERGY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
HI	ISO 50001:2018 Energy Management System - Understanding & Implementation	3,500,000	2 days						9-10						

# MANAGEMENT AND SOFTSKILL

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
J1	Leadership	4,000,000	2 days			10-11				28-29					
J2	Coaching and Conselling Technique	4,000,000	2 days					12-13							
J3	Service Excellence	4,000,000	2 days										21-22		
J4	Communication Skill for General	4,000,000	2 days											10-11	
J5	Communication Skill for Auditor	4,000,000	2 days												17-18
J6	Lean Management	4,000,000	2 days			19-20				1-2					
J7	Introduction to Six Sigma	4,000,000	2 days						16-17						
J8	Introduction to Industry 4.0	4,000,000	2 days								5-6				
J5	KPI - Balanced Scorecard	4,000,000	2 days												17-18
J6	Quality Control Circle - Understanding and Implementation	4,000,000	2 days			19-20				1-2					

#### EDUCATIONAL SECTOR

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
K1	ISO 21001:2018 Management systems for educational organizations - Understanding and Implementation	3,000,000	2 days		11-12					15-16					
K2	ISO 21001:2018 Management systems for educational organizations - Internal Audit	3,000,000	2 days			17-18					25-26				

# PERSONNEL CERTIFICATION

С	ode	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ı		Big Data Analytics (Pers. Cert ID No. 0000069408)	10,000,000	5 days	13-17		02-06	13-17		8-12	20-24	24-28	19-23	19-23	16-20	
ı	M2	PV Designer (Pers. Cert ID No. 0000045017)	13,000,000	5 days		17-21		20-24		22-26		24-28		19-23		7-11

# BANDUNG

#### QUALITY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A1	ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days			3-4					5-6				
A3	ISO 9001:2015 Quality Management System-Internal Auditor Training	3,000,000	2 days					21-22						12-13	
/\_	IRCA QMS Lead Auditor Course (IRCA course ID: A18009)	7,500,000	5 days		17-21							14-18			

#### HEALTH & SAFETY MANAGEMENT SYSTEM

Co	ode	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
C	21	ISO 45001 Occupational Health & Safety Management System - Understanding & Implementation	3,000,000	2 days						3-4						
С		ISO 45001:2018 - Occupational health and safety - Internal Auditor	1,500,000	2 days							28-29					

#### ANTI BRIBERY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Awareness of ISO 37001:2016 - Anti Bribery Management Systems Training	3,000,000	2 days		26-27				10-11						
	ISO 37001:2016 - Anti Bribery Management Systems - Internal Auditor	3,000,000	2 days			4-5				14-15					

#### **EDUCATIONAL SECTOR**

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
K1	ISO 21001:2018 Management Systems for Educational Organizations - Understanding and Implementation	3,000,000	2 days		11-12					15-16					
K2	ISO 21001:2018 Management Systems for Educational Organizations - Internal Audit	3,000,000	2 days			17-18					25-26				

# YOGYAKARTA

## QUALITY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A1	ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days			17-18			16-17		25-26				16-17
A2	IRCA QMS Lead Auditor Course (IRCA Course ID: A18009)	7,500,000	2 days			2-6					10-14				7-11

# EDUCATIONAL SECTOR

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
K1	ISO 21001:2018 Management systems for educational organizations - Understanding and Implementation	3,000,000	2 days	29-30								8-9			
	ISO 21001:2018 Management systems for educational organizations - Internal Audit	3,000,000	2 days		19-20								14-15		

# ANTI BRIBERY MANAGEMENT SYSTEMS

Со	de Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
D	Awareness of ISO 37001:2016 - Anti-bribery management systems Training	3,000,000	2 days									23-24			
D	2 ISO 37001:2016 - Anti-bribery management systems - Internal Auditor	3,000,000	2 days										20-21		

#### BALI

# FOOD SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
E1	ISO 22000:2018 Food Safety Management System - Understanding & Implementation	3,000,000	2 days			4-5						16-17			
E2	ISO 22000:2018 Food Safety Management System - Internal Audit	3,000,000	2 days				8-9						6-7		
E3	Understanding Hazard Analysis and Critical Condition Points (HACCP)	3,000,000	2 days		18-19					23-24					8-9
E4	HACCP - Internal Auditing	4,000,000	3 days						16-18					3-5	
E5	Basic Food Safety and Hygiene	3,000,000	2 days			11-12				15-16			8-9		
E6	HACCP Representative Pers. Cert ID 0000053103	1,000,000	1 day				14				11				

#### MEDAN

# QUALITY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A1	ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days				21-22								
АЗ	ISO 9001:2015 Quality Management System- Internal Auditor Training	3,000,000	2 day				23-24							24-25	

# HEALTH & SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
C1	ISO 45001 Occupational Health & Safety Management System - Understanding & Implementation	3,000,000	2 days							21-22					
	ISO 45001:2018 - Occupational health and safety - Internal Auditor	3,000,000	2 days									1-2			
C4	HIRADC	1,500,000	1 days												9

#### FOOD SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
E1	ISO 22000:2018 Food Safety Management System - Understanding & Implementation	3,000,000	2 days				14-15						21-22		
E3	Understanding Hazard Analysis and Critical Condition Points (HACCP)	3,000,000	2 days						10-11						
E4	FSSC 22000 - Understanding & Implementation	3,000,000	2 days							14-15					
E5	Basic Food Safety and Hygiene	3,000,000	2 days								25-26				
E7	Good Manufacturing Practice (GMP) for the Food Industry	3,000,000	2 days			18-19							6-7		

# SURABAYA

#### QUALITY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days			17-18				21-22			14-15			
	IRCA QMS Lead Auditor Course (IRCA course ID: A18009)	7,500,000	5 days		17-21											
////	Failure Mode & Effect Analysis (FMEA) and Control Plan	3,000,000	2 days					7-8								

# HEALTH & SAFETY MANAGEMENT SYSTEM

C	ode	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	C1	ISO 45001 Occupational Health & Safety Management System - Understanding & Implementation	3,000,000	2 days							15-16					
		ISO 45001:2018 - Occupational health and safety - Internal Auditor	3,000,000	2 days										15		
	C5	IRCA ISO 45001:2018 Lead Auditor Training Course (IRCA course ID: 1899) - Occupational health and safety	8,000,000	5 days										19-23		

#### FOOD SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	ISO 22000:2018 Food Safety Management System - Understanding & Implementation	3,000,000	2 days									29-30			
E4	FSSC 22000 - Understanding & Implementation	3,000,000	2 days						3-4						

# ANTI BRIBERY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
D1	Awareness of ISO 37001:2016 - Anti-bribery management systems Training	3,000,000	2 days				21-22				4-5				
	ISO 37001:2016 - Anti-bribery management systems - Internal Auditor	3,000,000	2 days						23-24			2-3			

## BATAM

# QUALITY MANAGEMENT SYSTEMS

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A1	ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days		4-5		1-2				11-12			18-19	
	IRCA QMS Lead Auditor Course (IRCA course ID: A18009)	7,500,000	5 days				13-17			6-10				2-6	
A3	IATF 16949 Interpretation	3,000,000	2 days	21-22								9-10			
A4	Failure Mode & Effect Analysis (FMEA) and Control Plan	3,000,000	2 days				21-22								

#### HEALTH & SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan2	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	ISO 45001 Occupational Health & Safety Management System - Understanding & Implementation	3,000,000	2 days			11-12									
	ISO 45001:2018 - Occupational health and safety - Internal Auditor	3,000,000	2 days										6-7		
C5	IRCA ISO 45001:2018 Lead Auditor Training Course (IRCA course ID: 1899) - Occupational health and safety	8,000,000	5 days		17-21						24-28				

# INTEGRATED OHSE MANAGEMENT SYSTEM

d	Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
		Awareness of Quality, Environment, Health and Safety Integrated Management Systems Training	4,000,000	3 days		11-13										1-3
	D2	Quality, Environment, Health and Safety Integrated Management System - Internal Audit	3,500,000	2 days						3-4					10-11	

# ENERGY MANAGEMENT SYSTEM

Co	de Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Н	1 ISO 50001:2018 Awareness of Energy Management System	3,000,000	2 days		19-20										

#### BALIKPAPAN

# QUALITY MANAGEMENT SYSTEMS

Co	ode	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A		ISO 9001:2015 Quality Management System - Understanding & Implementation	3,000,000	2 days			13-14			19-20				23-24		
A		ISO 9001:2015 Quality Management System - Internal Auditor Training	3,000,000	2 day									26-27			

#### HEALTH & SAFETY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
C1	ISO 45001 Occupational Health & Safety Management System - Understanding & Implementation	3,000,000	2 days				28-29				22-23			18-19	
C3	ISO 45001:2018 - Occupational health and safety - Internal Auditor	3,000,000	2 days						9-10						
C5	IRCA ISO 45001:2018 Lead Auditor Training Course (IRCA course ID: 1899) - Occupational health and safety	8,000,000	5 days				13-17								
C5	Hazard Identification and Risk Assessment training	3,000,000	2 days			18-19									
C6	Fire and Explosion Risk Assessment Training	3,000,000	2 days										20-21		
C7	Workplace Ergonomics	1,500,000	1 day								13				

## ENERGY MANAGEMENT SYSTEM

Code	Course Title	Fee (IDR)	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	ISO 50001:2018 Awareness of Energy Management System	3,000,000	2 days				28-29								22-23

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