

HALAL CERTIFICATION PROCESS

Policy for Granting, refusing, maintaining, renewing, suspending, or withdrawing certification or expanding or reducing the scope of certification.

Granting

TUVR shall grant the certification to Client only when the Certification Audit Report is submitted by the related Auditor and Verification of Clearance of Non-Conformities (either minor or major) & its Objective evidence submitted by the Client & technical review of the Audit Report & Auditor Has recommended for the certification & that recommendation is accepted by the Decision-Making Committee.

Refusing

TUVR may refuse the application of Client in the following cases:

- Due to Unavailability of Competent Auditor
- If related scope does not come under the accreditation scope of certification
- Some ambiguity in legal or clients will get & maintain certification as per TUVR Systems.

Renewing

TUVR shall renew the certification of client according to the three-year certification cycle for verifying the performance of the Organization:

- a) 1st Surveillance Audit – After 11 months from the date of Issuance of Initial Certification
- b) 2nd Surveillance Audit – After 11 months from the date of Issuance of 1st Surveillance Certification
- c) Re-Certification Audit- After 11 months from the date of issuance of 2nd Surveillance Certification

Suspending

TUVR shall suspend certification in cases when, for example, a client's certified management system has persistently or seriously failed to meet certification requirements, including requirements for the effectiveness of the management system, the certified client does not allow surveillance or recertification audits to be conducted at the required frequencies, the certified client does not make the payment for certification despite several reminders, or the certified client has voluntarily requested a suspension.

In such circumstances, TUVR shall first announce a possible suspension in writing. If the reasons for the suspension are not eliminated within two weeks, TUVR informs the client in writing about the suspension of the certification stating the reasons as well as the corrective actions necessary for the certification to be reinstated. Certifications are suspended for a restricted period (usually a maximum of 90 days). If the required measures have been implemented demonstrably and effectively by the established deadline, the suspension of the certification is cancelled and certification reinstated.

Under suspension, the client's management system certification is temporarily invalid.

Withdrawing

TUVR shall restore the suspended certification if the issue that has resulted in the suspension has been resolved. Failure to resolve the issues that have resulted in the suspension in a time established by the TUV shall result in withdrawal or reduction of the scope of certification.

NOTE: In most cases, the suspension would not exceed three months. TUVR's decision on withdrawing certification shall be communicated to the client, in writing, through letters

TUV has enforceable arrangements with the certified client concerning conditions of withdrawal ensuring upon notice of withdrawal of certification that the client discontinues its use of all advertising matter that contains any reference to a certified status.

Reducing

TÜVR shall reduce the client's scope of certification to exclude the parts not meeting the requirements, when the client has persistently or seriously failed to meet the certification requirements of those parts of the scope of certification. Any such reduction shall be in line with the requirements of the standard used for certification. TÜVR's decision on reducing the scope of certification shall be communicated to the client, in writing, through letter.

Upon request by any party, TÜVR shall correctly state the status of certification of a client's management system as being suspended, withdrawn or reduced.

Expanding

TÜVR shall expand the scope of certification only after the Re-Visit of the Auditor at Client's Location for the Compliance Verification of extended scope of certification. TÜVR's decision on expanding the scope of certification shall be communicated to the client, in writing, through letter and also there is a provision of issuance of another certification with expanded scope of certification.

TERMS AND CONDITIONS OF USE OF TUVR HALAL LOGO

The TUVR Logo is a cognitive property and a registered Trademark whose rights have been owned by TUVR.

The logo is as shown below:



The Logo of TUVR is a certification mark that provides an endorsement to the buyers and users of the product bearing the logo that the product meets a defined standard of the goods as certified by TUVR Halal Certification.

TUVR being the legal owner of the above-mentioned logo shall permit only a holder of a valid TUVR Halal Certificate to use the said logo subject to related terms and conditions of certification.

FUNCTIONS OF TUVR HALAL LOGO

The presence of TUVR Halal Logo in a product serves:

- a. To identify the product as being Halal compliant certified by TUVR.
- b. To enable the product owner to distinguish the product from other products
- c. To help the product owner to reach the halal conscious consumers.
- d. To facilitate the consumer to make the choice with ease.

USE OF TUVR HALAL LOGO

1. TUVR is the sole owner of all intellectual property rights associated with the TUVR Halal logo. Authorized users of the TUVR Halal logo acknowledge that the ownership of the logo is with TUVR.
2. TUVR reserves the right to take action against any use of the logo that does not conform to any of the conditions herein, or that infringes any intellectual property or other rights of TUVR or violates applicable law. All use of or goodwill associated with the logo shall convey to the benefit of TUVR.
3. Use of TUVR Halal logo does not indicate or create any endorsement, approval, sponsorship or affiliation of or with the product owner by TUVR.
4. The TUVR Halal logo is provided without warranties of any kind, express or implied, including without limitation, warranties of title of non-infringement. Use of the logo is solely at the own risk of the product manufacturer/owner.
5. The TUVR Halal Logo cannot be reproduced from any other source other than from the originals provided on compact disk by TUVR.
6. The TUVR Halal logo shall be reproduced in mono or full color only with the prior approval and permission of TUVR in writing.
8. The specifications relating to size, color etc. of TUVR Halal logo shall be made available to valid TUVR Halal compliant certificate holders who request it in writing from TUVR.
9. TUVR hereby grants the product owner's permission to use TUVR Halal logos, subject to agreement with the following:
 - The logo shall be used solely for conveying to discerning consumers that the product is Halal compliant certified by TUVR.
 - The logo shall always be displayed on products that are manufactured/produced during the validity period of the TUVR Halal compliance certificate.

- The logo shall always stand-alone, easily distinguishable and shall not be combined with any other graphical elements.
- The logo shall not be altered in any manner including its size, proportions, font, design, arrangement, colors or elements or animated, morphed or otherwise distorted in perspective or appearance.
- The logo shall not appear more prominently than name and brand signage of the product or its owner.
- The logo shall be displayed in a positive manner and shall not be used in any way to cause harm, disrepute, and adversely affect the name and image of TÜVR.
- The logo shall not appear along with or by the side of any other image/objects, which TÜVR finds in its sole discretion to be objectionable or which includes obscene, pornographic, violent, intolerant, tasteless, denigrating or sexually oriented content or materials.
- The logo shall not create or give the appearance of creating endorsement, approval, sponsorship, affiliation or recommendation of any product by TÜVR, except the fact the product complies with TÜVR standards of Halal compliance.
- The TÜVR Halal logo shall not be used or displayed in any way that disparages TÜVR; infringes any intellectual property or other rights of TÜVR; violates any national or international law or diminishes or otherwise damages the goodwill and reputation of TÜVR.